

# Preventive Health Visits

## Key Details for Improving Preventive Health Visits

Preventive health visits can be scheduled **every calendar year** for all Buckeye Health Plan members.

- Allows members and providers to schedule preventive health visits when it is more convenient
- Removes barrier of waiting 365 days from last preventive health visit to schedule a new preventive health visit (for ages 2 and up)

### Best Practices

- Consider every visit an opportunity for a preventive visit and an immunization.
- Review patient charts prior to appointments and allow extra time to complete a preventive visit with a sick visit/sport physical or a sick visit with a preventive visit.
- Schedule the next preventive health visit during check-out.
- Collaborate with your EHR vendor to incorporate pop-up alerts for preventive services.
- Send reminder notifications via letter, call, text, or mobile app to your attributed/assigned patients to notify them of the need to schedule an appointment and/or a reminder to attend their scheduled appointment.
  - Do not forget about the patients that have not yet been seen. These patients either chose your office or were assigned to it.
  - Medicaid patients generally need 48 hours to arrange for transportation. So, send reminders 48 to 72 hours prior to appointment.

### Key points to keep in mind:

If it is the first time a patient will be seen in your office, only one of the two billed visits can be billed as a new patient visit.

- Ex: A new patient is seen for a preventive health visit. During the preventive health visit, a patient is identified as being sick; so, both a preventive health check and a sick visit are appropriately completed. The preventive health visit is billed as a new patient visit and the sick visit completed with the scheduled preventive health visit is billed with the appropriate E&M as an established patient.
- If the provider's documentation supports services for a preventive health visit and a sick visit (with no overlapping documentation components), then separate reimbursement is both warranted and supported.
- When billing a sick visit on the same day as a preventive health visit, bill the appropriate E&M code (i.e. 99201-99215) with modifier-25 and preventive code (i.e. 99381-99397).
- Preventive health visits for infants and school age children must be in person.

Visit our HEDIS Tip Book for reference: [Buckeye Health Plan HEDIS TIP Book](#)

## Completing a Preventive Health Visit and Sick Visit Together

When a patient is seen in the office for a preventive visit as a new or established patient, providers can bill that diagnostic exam as an E&M-25. Providers should reference the most up-to-date sources of professional coding guidance for valid CPT/HCPCS codes.

To receive payment, follow the billing guidelines below taken from the HEDIS Tip Book link above:

Important Codes		*Codes Subject to Change
Description	Codes	**ICD-10 code cohorts listed
<b>Well-Care Visits** First 30 months of life</b>	<b>CPT:</b> 99381-99385, 99391-99395, 99461	
	<b>HCPCS:</b> G0438, G0439, S0302	
	<b>ICD-10:</b> Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.1, Z76.2	
	<b>Modifier:</b> 25	
<b>Well-Care Visits** 3-21 years old</b>	<b>CPT:</b> 99381-99385, 99391-99395, 99461	
	<b>HCPCS:</b> G0438, G0439, S0302, S0610, S0612, S0613	
	<b>ICD-10:</b> Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2	
	<b>Modifier:</b> 25	
<b>Ambulatory Visits**</b>	<b>CPT:</b> 99201-99205, 99211-99215, 99241-99245, 99341-99350, 99381-99387, 99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411-99412, 99483	
	<b>HCPCS:</b> G0402, G0438, G0439, G0463, T1015	
	<b>UBREV:</b> 0510-0517, 0519-0523, 0526-0529, 0982-0983	
	<b>ICD-10:</b> Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2	
<b>Other Ambulatory Visits with or without Telehealth</b>	<b>CPT:</b> 92002, 92004, 92012, 92014, 99304-99310, 99315, 99316, 99318, 99324-99328, 99334-99337	
	<b>HCPCS:</b> S0620, S0621	
	<b>UBREV:</b> 0524-0525	
<b>Telephone Visit</b>	<b>CPT:</b> 98966-98968, 99441-99443	
<b>Online Assessment</b>	<b>CPT:</b> 98969-98972, 99421-99423, 99444, 99457, 99458	
	<b>HCPCS:</b> G0071, G2010, G2012, G2061-G2063, G2250-G2252	
<b>Modifiers</b>	<b>Telehealth:</b> 96, GT <b>Sick and Preventive Visit:</b> 25	

For any questions, please contact Provider Services at 866.296.8731 or visit [www.BuckeyeHealthPlan.com/Providers.html](http://www.BuckeyeHealthPlan.com/Providers.html)