

## Find-A-Provider Step by Step Guide

On the buckeyehealthplan.com home page, click on the Find-A-Provider link.





Once on the Find-A-Provider home page, click **Start Provider Search**.





Upon entering the Find-A-Provider application, identify the location where you would like to search using **address, city, zip, county or place** and click Submit. You can also click the **Use My Current Location** feature.

This page also includes an option to **Log In** through the Member Portal, which will pre-populate basic information about the Member including their doctor into Find-A-Provider to provide a more streamlined search experience.

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	Find a Provider		
	Where do you want to search? Street address, ZIP Code or county	SUBMIT	
	If this is an emergency, <b>dial 911 immediately</b> Non-Discrimination Notice Language Assistance		



Next, is the **Select a Network** page. Choose from the drop down of available options to tailor your search based on network.

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	Select a Network			
	What is your network? <b>*</b>			
	Medicaid from Buckeye Health Plan	~		
	Select a network <u>Medicaid from Buckeye Health Plan</u> MyCare Ohio (Medicaid and Medicare Buckeye Members)			



Next, is the main search page. Search by two main options.

- Utilize the quick search bar, which allows for searches by Provider Name, Provider Type/Specialty, Provider Number (NPI) or Popular Search options.
- Utilize the category tiles, which provides a more guided search split into 6 main categories, Medical Professionals (i.e. Primary Care or Specialist), Medical Facilities (i.e. hospital or clinic), Behavioral Health (i.e. Therapist), Vision (i.e. Optometrist), Dental and Pharmacy & Medical Supplies.





Guided Category Route – clicking **Medical Professionals** tile on the previous main search page takes you to the grouping tile page, which presents the user with two options: **Primary Care** or **Medical Specialist**.

Once an option is selected, the user will be presented a drop down to choose a specific **Specialty** (optional). Once a Specialty is selected, click **Search**. Or click **Search** without selecting a Specialty.

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	What kind of Medical Professional?		
	Primary Care Family Practitioners, internists, pediatricians, OB-GYN and other primary care.		
	Optional: What kind of Medical Specialist? Select a Speciality Click to View Options Adding a Speciality will <b>narrow</b> your search. You will only see Providers with this Specialty in your results.		
	CANCEL SEARCH		
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	Allergy (Allergies) & Immunology (Immune System) Anesthesiology Anesthesiology: Pain Medicine Audiologist Behavioral Neuropsychiatry Cardiology (Heart, Blood Vessels) Case Manager/Care Coordinator Cardiology (Alert, Blood Vessels) Case Manager/Care Coordinator Chiropractor (Bones, Joints) pedi Clinical Cardiac Electrophysiology Clinical Neurophysiology Clinical Neurophysiology Clinical Neurophysiology Clinical Neurophysiology Clinical Cardiac Electrophysiology Clinical Neurophysiology Clinical Neurophysiology Clinical Neurophysiology Clinical Cardiac Electrophysiology Clinical Neurophysiology Clinical Cardiac Electrophysiology Clinical Nurse Specialist Colon (Bowels) & Rectal Surgery (Operations) Critical Care Medicine Dermatology (Skin) Take to View Options Adding a Specialty will narrow your search. You will only see Providers with this Specialty in your results. CANCEL SEARCH		



After clicking search, the user is presented with the results page.

- At the top, the **total results** obtained is listed for the search along with the **network**, **search radius** and **location**.
- Below that is a banner with links for various required disclosures in OH.
- Below that are the results cards which includes **provider name**, **location name**, **address**, **accessibility of the provider location**, **miles away from location searched**, **phone** and **more contact information**.
- On the right side of the card are the stop light indicators, which identify whether the provider is
   Accepting New Patients, In Network, Primary Care Provider or whether the provider is

   Open Now with a link to their specific hours.

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Results for Medical Specialist Showing 23987 results in Medicaid from Buckeye Health Plan Searching within 200 miles of Columbus, OH, USA Updated: 08/17/2021		
Please read: Women's Health Notice   Eamily Planning Notice   Primary Care Clinics Notice   Information about FOHC and RHC Providers       Information about Pharmacists		
Ahmed Abo-Mahmood, DPM Practitioner Senior Well POD of Ohio LLC Podiatrist – Not Certified; 20 S Third Street Suite 210, Columbus, OH 43215  Accessibility: Some criteria met Q 0.11 miles away L (04.4) 903 2372 More contact information	LL A B C C D E F	
<ul> <li>✓ (644) 662-5127   Mole contact information</li> <li>→ Show details</li> </ul>	G H I	
Michael Wornell DPM	K	
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Clicking the Show Details on the card expands the card to display additional details about the provider that are customized for Buckeye Health Plan.

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	<b>G</b> (844) 882-3127 More contact in	formation		
	ADDITIONAL PRACTITIONER LANGUAGES None	age limitations 18 yr(s) - 99 yr(s)	county Franklin	
	CULTURAL TRAINING View Cultural Training	DISORDERS TREATED View Disorders Treated	FACILITY ACCRI None	EDITATION
	gender Male	GENDER LIMITATION	HOSPITAL AFFI None	LIATIONS
	NATIONAL PROVIDER IDENTIFIER 1215425574	open weekends No	TELEHEALTH Yes	
	Reference Information	∧ Hide detail	s	



Clicking the **miles away link** will trigger the map page to open.

The map includes provider carrots that were loaded on the results page with an indicator for the location the user searched from including an info box for the specific provider that is being viewed.

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	Practitioner	In network		
	Senior Well POD of Ohio LLC	🛛 Primary Care Provider		
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Clicking the **filter** button will open a modal with various filter options to further narrow down the result set, including radius, provider type, gender, various check box filters in addition to **Cultural Training**, **HCBS**, **NPI**, **Pharmacy Types**, **Modalities**, **Disorders Treated**, **Certifications**, **Group & Hospital Affiliations and Additional Practitioner Languages**.

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	Please read: <u>Women's Health Notice</u>   <u>Family Planning Notice</u>   <u>Primary Care Clinice</u> Information about Pharmacists	s Notice   Information about FOHC and RHC Providers		
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