

# Wellcare By Allwell Appeal Addresses

## Medical Necessity Claims DSNP, MAPD, MMP and Behavioral Health

Preferred submission is through the portal for both Medical necessity and reconsideration.

### Provider Portal

located on Provider Home Page  
(<https://www.buckeyehealthplan.com/providers.html>)

**Note:** Preferred submission for both Med Nec & Reconsideration, via the Portal to allow tracking of the provider appeal status.

### Via Mail

Wellcare By Allwell  
Attn: Medicare Grievances and Authorization Appeals (Medicare Operations)  
7700 Forsyth Blvd St. Louis, MO 63105  
FAX: 1-844-273-2671

## Claims Payment Reconsideration

Wellcare by Allwell  
Attn: Claims  
PO BOX 3060  
Farmington, MO 63640-3822  
**PAR and COB Forms**

## Claims Payment Dispute (can be completed after a reconsideration)

Wellcare by Allwell  
Attention Claims Dispute  
PO Box 4000  
Farmington, MO 63640-4400  
**PAR and COB forms**

## MyCare – Dual Members (Medicare and Medicaid)

Please follow Medicare if appealing the Medicare claim and if appealing Medicaid claim please follow the Medicaid information found on the website at:

<https://www.buckeyehealthplan.com/providers/resources/Dispute-AppealsMedicaid.html>.

