

## Additions to member handbook

Members: Additions to the member handbook packet to know about :

- These services no longer require prior authorization from a doctor: OB Ultrasounds; Non-emergency wheelchair transportation; physical, occupational and speech therapy for the first 30 visits.
- If you qualify for a CentAccount Reward for diabetes care, revised requirements are: HbA1c test, kidney screening, retinopathy (dilated eye exam). Tests to be completed in same calendar year.
- Buckeye works with a network of pharmacies that can help you receive mail delivery of medications if you can't locate a Buckeye-qualified pharmacy near your home. To find out more about this service call Member Services at 1-866-246-4358. Buckeye also offers a 3 month supply of maintenance medications by mail. You can find out more about the list of covered medications and drugs that need prior authorizations at [www.buckeyehealthplan.com/for-members/pharmacy](http://www.buckeyehealthplan.com/for-members/pharmacy)
- **For Moms-to-be and those who have had a baby in the past 18 months with these conditions:**
  - a previous preterm birth, a baby weighing less than 5 ½ pounds; diagnosis of sickle cell disease, hypertension, diabetes, asthma or HIV; user of alcohol or drugs and wanting to quit; worried your baby may be born with a birth defect-Please call Member Services at 1-866-246-4358 (TTY 1-800-750-0750) and you will be connected to Care Management staff who can help with support, find a doctor, schedule appointments, help with transport to doctor visits, arrange for home visits (if needed) and provide referrals for a range of community services- all at no cost to you.
- Also, if you are pregnant or have a baby under 1 year, we encourage you to take part in Text4baby, a free service that helps you feel more

prepared for motherhood. This service will send you doctor appointment reminders, personalized information on prenatal care, baby's development, signs of labor, breastfeeding and nutrition on your cell phone.

To sign up visit: [www.buckeyehealthplan.com/text4baby.org](http://www.buckeyehealthplan.com/text4baby.org). To learn more visit [www.text4baby.org](http://www.text4baby.org).